

**NHS**

Raj Medical Centre

"Let Our Family Care For Yours"

New Patient Contract

At the practice your health is our upmost priority and in partnership with you we will do our best to look after your health.

Under the new GP Contract, you are a member of the Practice and not allocated a named Doctor. Although you may be seen by your usual Doctor, we cannot guarantee it.

Contract of Care

As a patient of the Practice your responsibilities to us and yourselves are:

- To live as healthy a lifestyle as possible and ask for help and advice if necessary.
- To comply with any treatment/medication recommended. Please make sure when ordering repeat prescriptions that 48 hours notice is given.
- To treat the Practice and its staff with the same respect that you expect to receive from the Practice at all times. Patients who act in a violent or abusive way **will** be removed from the Practice list.
- Your first point of medical contact during surgery opening hours should be at the Practice. The Out of Hours and Accident & Emergency services should only be used if your medical complaint cannot wait until the following day. If you overuse or abuse these services you **will** be removed from the Practice list.
- To attend any appointments made at the Practice. If you cannot attend an appointment please let the Practice know as soon as possible. If you fail to attend 3 appointments you **will** be removed from the Practice list.

Patient Name _____

Patient Signature _____

Date _____